Blake Contractors Ltd.
403 Sutton Road, Southend-On-Sea, Essex, SS2 5PQ

01702 613641
info@blakecontractors.co.uk
blakecontractors.co.uk

GENERAL

Terms and Conditions

FIRE & SECURITY · ELECTRICAL · BUILDING

1 Basis of Contract

1.1 Any confirmed order constitutes an offer by the Customer to purchase services in accordance with these terms and conditions.

1.2 The order shall have deemed to have been accepted when Blake Contractors Ltd issues written or verbal confirmation of that order, at which point, and on which date the contract will be deemed to have come into existence.

1.3 The Supplier (Blake Contractors Ltd) shall have the right to make any changes to the services where necessary to comply with any applicable law or safety requirement.

1.4 Blake Contractors Ltd will on occasion sub-contract works out to third parties, for the avoidance of doubt Blake Contractors Ltd shall remain directly responsible for the Goods and/or Services supplied by the sub-contractors, Customers will not communicate directly with the sub-contractor all communication shall be via Blake Contractors Ltd.

2 Congestion and parking charges

2.1 The customer will be required to supply a suitable area for parking whilst the Engineer/contractor is on their site, if Parking is not supplied any fees incurred by Blake Contractors Ltd for parking will be added to the relevant final invoice.

2.2 Customers must inform Blake Contractors Ltd prior to the arrival of the Engineer/contractor on site of any specific requirements for parking on their site.

3 Cancellations

3.1 Confirmed bookings cannot be cancelled, booking dates can be re-scheduled free of charge providing the Customer gives Blake Contractors Ltd a minimum of 48 hours' notice.

3.2 Cancellation charges will be calculated accordingly based on how many engineers are booked onto the job and notice given to fill the space. This cancellation charge may be up to the full cost and will include costs for materials and/or restocking costs incurred by our suppliers.

3.3 Upon the acceptance of an order the Customer has a cooling off period of 14 days or 48 hours prior to the first site visit (whichever is first) in which they may cancel a confirmed booking without incurring any charges, this cooling off period is not valid on bookings that are within 14 days of the original booking date.

3.4 Any special order items which are already on order at the time of cancellation (non-returnable items) will be invoiced and that item will be given to the client upon receipt of payment.

Quotation *Provided by Blake Contractors Ltd, 403 Sutton Road, Southend on Sea, Essex, SS2 5PQ*

NOTE: Failure to provide adequate notice for rescheduling bookings or failure to allow access to site to complete the work arranged may result in Blake Contractors Ltd invoicing for any expenses incurred, including but not limited to; engineer's wages, standing time, travel expenses, subsistence expenses, fuel and any other associated costs incurred as a result.

4 Payments

4.1 Payments must be made as per the invoice payment terms. Should your payment terms need to be specific please contact Blake Contractors Ltd to agree this prior to booking.

4.2 We reserve the right to withhold any and all certificates until we have received full payment of the works.

4.3 All new clients will be subject to our standard £1,500 credit limit. Proforma deposit payments required at commencement with interim payments throughout depending on programme of works and contract value to be agreed on acceptance of this quotation.

5 Access to site

5.1 It is the Customer responsibility to ensure that the Engineers/contractors are able to gain access to the site on the date of the booking, where an Blake's Engineer/contractor attends site and is unable to gain access the Customer will be charged for the full cost of any expenses incurred, including but not limited to; engineer's wages, standing time, hotels, travel expenses, subsistence expenses, fuel and any other associated costs incurred by the company as a result.

5.2 It is the customers responsibility to ensure that Blake Contractors Ltd have been informed prior to arriving on site if there are any items which do not require servicing with a minimum of 4 weeks' notice. Where adequate notice has not been provided Blake Contractors Ltd will invoice at the full rate for testing said items.

6 Warranty

6.1 All new equipment has standard manufacturer's warranties.

6.2 Servicing of the system must remain with Blake Contractors during the warranty period, or the manufacturer warranty may be voided, and all claims would have to be made direct to the manufacturer.

7 Revisits

7.1 Should Blake's be required to carry out a revisit to the Customers site due to items being unavailable on the day our standard dayworks schedule of rates will apply unless previous written agreement has been made.

8 Complaints

8.1 All complaints must be received within 7 days of the completion of the service/works.

8.2 All complaints must be reported directly to Blake Contractors Ltd, failure to report complaints directly to Blake Contractors Ltd will render the claim invalid.

9 Data Protection

9.1 The Customer shall treat as confidential and shall not disclose to any third party without the written consent of Blake Contractors Ltd any information obtained from Blake Contractors Ltd in relation to a Person's personal data. (Confidential information).

9.2 The Customer shall not use the confidential information or personal data supplied to them for any purpose without the written consent of Blake Contractors Ltd.

9.3 The obligations of confidence contained in this clause shall continue after expiry or termination of the contract.